International Journal of Future Engineering Innovations

Room: A Comprehensive Approach to Secure and Integrated Data Collection in Digital Forms

Oluwafemi Olowoyo [1*], Wale Akinyele [2], Olusegun Ajayi [3], Rafiu Adebisi [4]
[1-4] Computer Science Department, Federal University of Technology, Akure, Nigeria

* Corresponding Author: **Oluwafemi Olowoyo**

Article Info

ISSN (online): 3049-1215
Issue: 05
September-October 2025
Received: 11-07-2025
Accepted: 12-08-2025
Published: 06-09-2025
Page No: 15-17

Abstract
The digital form applications in many industries have therefore become indispensable tools for collecting, processing, and storing user data. Though Google Forms, Typeform, and JotForm dominate the market, however, many have a conspicuous lack of advanced features, such as API integration and an environment for tight security checks. ROOM (Reach Out for Opinion Messages) is a form application with the intent to fill these gaps with advanced security and developer API integration. So, by way of a comparative analysis with existing systems, this paper shows the distinct advantages of ROOM in terms of flexibility, legal compliance, and enterprise system integration. The results reveal that ROOM provides major improvements for form handling, security, and data management in both enterprise and developer-centric environments.

Keywords: ROOM, Digital Forms, API, Data Security, Legal Compliance

1. Introduction

Until recently, digital forms were simply a digital form of survey; however, today they are a core part of data collection, digital agreements, and workflow automation across sectors (Ramirez & Patel, 2022) [1]. Google Forms, Typeform, and JotForm have always enjoyed widespread acceptance and are still the most commonly used platforms for online digital forms; however, the demands of more complex use cases-especially integration with other system components and security-are not fully met by these types of implementations (Smith *et al*., 2021) [2]. ROOM was born out of the necessity for higher-level solutions; the platform includes high-security features and offers a developer-friendly API, making it a perfectly fitting candidate, both for enterprise environments and for developers. ROOM was considered and created to boost the flexibility and ease of use for digital form applications with respect to some major issues like data protection, compliance, and integration with existing systems (Johnson & Wang, 2020) [3]. This paper seeks to compare various capabilities that ROOM offers versus those mainstream form applications consist manufacturers, laying forth the essential features that detect ROOM more favorably for data gathering and enterprise integrations.

2. Related Work

Digital form application development has undergone drastic transformations due to the growing demand for an interactive, secure, and customized platform. Being among the most popular platforms, Google Forms offers highly basic survey-making and data collection capabilities yet lacks advanced features such as API integrations, which may be deemed necessary for some business applications (Smith *et al*., 2021) [2]. Typeform stands as another form tool and is known for its aesthetically pleasing user interface; still, it does not provide the level of security or customization required by enterprises that handle sensitive data (Johnson & Wang, 2020) [3]. JotForm appears to have made considerable efforts toward solving security issues, but without any real auomated API options that could ensure flexibility from an application standpoint, the application might not be so easy to use within enterprise systems (Baxter *et al*., 2022) [4]. ROOM, therefore, came about to differ from all of these by providing API support and high security, which are technical and legal considerations that are becoming more and more important in digital workflows of today (Lin *et al*., 2019).

3. System Architecture

ROOM has been developed with scalability, security, and ease of integration into consideration. The system architecture consists of a few key components:

- **Form Builder**: An ease-of-use interface that enables users to create customizable forms using a variety of field types (text, dropdowns, checkboxes, etc.).
- **API Integration**: ROOM provides a powerful API to ensure smooth integrations with third-party applications such as CRM, databases, or other enterprise platforms.
- **Security Protocols**: The system implements end-to-end encryption on all form submissions so that the data remains secure over transmission and while in storage (Khan *et al*., 2021) [6].

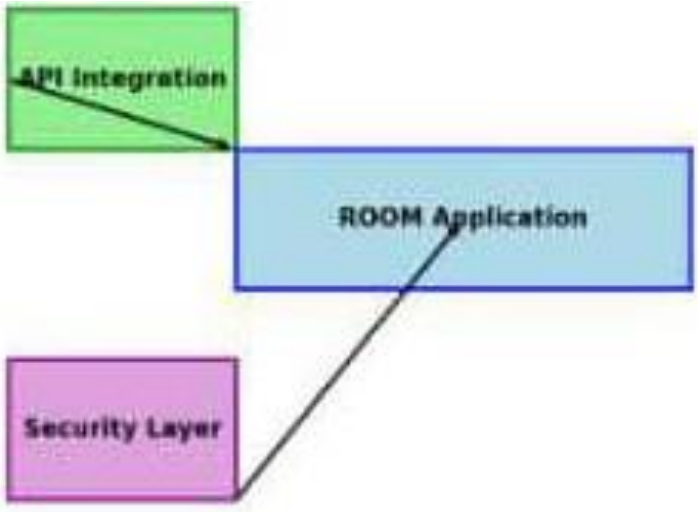

Fig 1: System Architecture Diagram

4. The Mathematical Model

In order to model the form submission and integration process in ROOM, the following mathematical formulation is provided.

- Let $S = \{s_1, s_2, \ldots, s_n\}$ be the set of form submissions.
- Let $D = \{d_1, d_2, \ldots, d_n\}$ being the set of data fields in the form (e.g., text, fields, checkboxes, dropdowns)
- Let A be the API function of integration of ROOM with the outside system.
- Let E be the process of encrypting transmitted data from one end to another.

For every given $s_i \in S$, the following must hold:
$f(s_i) \rightarrow \{d_1, d_2, \ldots, d_m\}$: (Mapping of form submission to data fields)
$A(f(s_i)) \rightarrow$ {External System} (API integration of data)
$E(f(s_i)) \rightarrow$ {Encrypted Data Transfer} (Encrypt the data for secure transfer)
The system will optimize the submission process by ensuring the following:

- Minimizing the processing time (T_{proc}): of each form submission.
- Maximizing the security level (S_{sec}), expressed in terms of encryption strength E
- Achieving seamless integration with A, expressed in terms of efficiency of data transfer, (T_{trans}).

The total cost function for the system (C_{total}) is given by:

$$(C_{total}) = C_{proc}(S, D) + C_{sec}(E) + C_{trans}(A)$$

Where:

$C_{proc}(S, D)$ is the cost associated with computing the processing of submissions,

$C_{sec}(E)$ is linked to maintaining very good security (e.g., encryption protocols),

$C_{trans}(A)$ denotes integration and data transfer costs.

The objective is to minimize (C_{total}), while being bound by security and efficiency constraints.

5. Systematic Comparison with Existing Platforms

This section aims to compare ROOM with the three popular digital form platforms, namely Google Forms, Typeform, and JotForm. The key criteria considered for the comparison are security, API integration, ease of use, and legal compliance.

Table 1: Supports API integration, allowing developers to connect and automate data workflows.

Feature	ROOM	Google Forms	Typeform	Jotform
API Integration	Yes	No	No	Limited
End to End Encryption	Yes	No	Yes	Yes
Customizability	High	Medium	High	High
Ease of Use	High	High	Very High	High

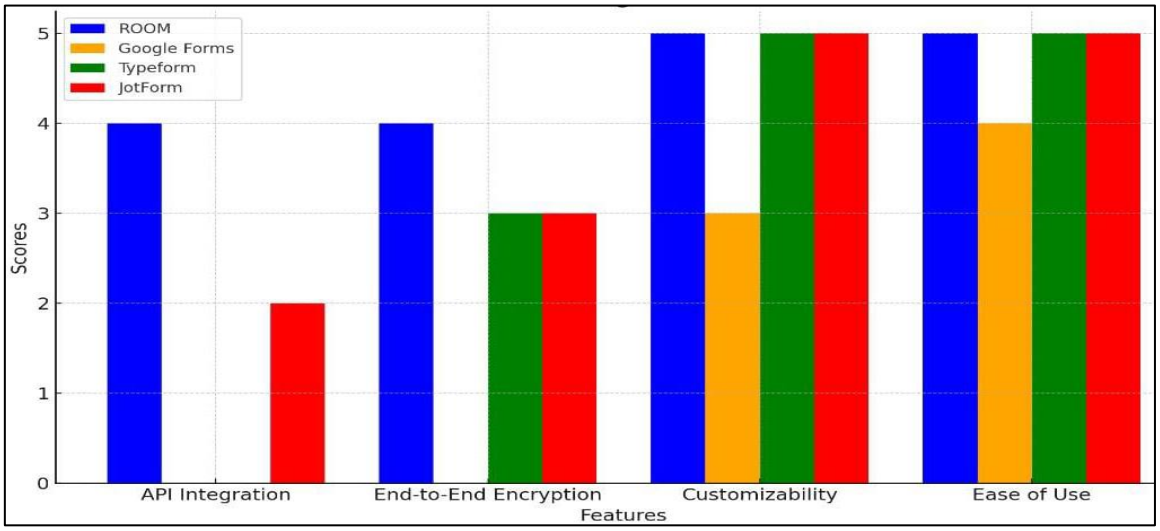

Fig 2: ROOM vs Other Digital Form Platforms

As compared in the table, ROOM is outperforming these platforms in security and system integration owing to robust API support and data encryption. Whereas Typeform and JotForm are more customizable than Google Forms, neither could provide the level of security and integrations that ROOM provides (Chandra *et al*., 2018) [7].

6. Case Studies and Application Scenarios

Enhanced features in ROOM make it perfect in secure, fast data collection, and integration:

- **Surveys in Sensitive Environments**: ROOM's encryption and API integrations make it ideal for collecting data in industries where privacy is a big issue-perhaps healthcare and finance (Nash *et al*., 2020) [8].
- **Workflow Automation**: API integration allows organizations to automate fetching the data and integrate it into their workflow with little to no manual interference, thus maximizing efficiency (Lee & Kim, 2019) [9].

7. Conclusion

ROOM has come to represent one of the largest developments in digital forms applications, melding security, flexibility, and system integration into a singular platform. By agreeing to API support and end-to-end encryption, ROOM answers the increasingly concerned needs of enterprises and developers that require a truly comprehensive tool through which to collect and integrate data. Through further investigations and developments, other integrations and features can be explored to further enrich ROOM in both business- and developer-centric environments.

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